

F.A. Peabody Company is committed to maintaining the confidentiality, integrity and security of personal information entrusted to us by current and prospective customers. We want you to know how we protect your information and how we use it to service your account. Please take a moment to review our Privacy Policy.

Your Right to Know

Under federal and state law, you have the right to know what we do with the personal and confidential information we collect about you in the normal course of business of offering, processing, administering and maintaining the insurance products you purchase from us. Because we value the integrity of our customer relationships, we want to assure you that we are properly safeguarding this important information.

Personal Information We Collect

Information we collect in the process of doing business with you will help us provide you with the best insurance coverage at the best price. We collect personal information that you provide to us on applications, other forms, and in interviews, as well as through our website and social media. In addition, we maintain information about your transactions and communications with us. We also may collect information from third parties, such as credit reports, claim history, and motor vehicle reports.

This information may include:

- Identity information such as your name, date of birth, social security number, driver's license number, occupation, marital status, etc.
- Contact information such as your mailing address, email address, and phone number.
- Medical information as allowed or required by law.
- Property information such as building updates, alarm systems, real property records, automobile VIN, personal property records, etc.
- Financial information such as loan numbers and bank account information.
- Insurance information such as claims history, credit history, driving records, prior policy information, etc.
- Claims information such as police reports, recorded statements, insurance information, etc.

When you visit our website or social media, we may collect information you provide on a form (as outlined above), as well as through cookies and/or tracking to help us provide the best user experience.

Technical information may include:

- Internet protocol (IP) address
- Login data
- Pages visited
- Browser and device types used
- Location data
- User-generated content

How we use your information

We use your personal information primarily to find you the best insurance coverage at the best price. As an independent insurance agent, we represent dozens of insurance companies. We provide information to these companies who in turn provide you with insurance coverage. We also use your information to keep you informed about your insurance and promotions we offer. We may also use your information to advertise to you.

We use your technical information obtained on our website and social media in order to reach out to you with updates about offers, including our Facebook contests, and coverage information.

When you obtain insurance with us and provide an email address, we enroll you in our automated email system, from which you can unsubscribe at any time.

Information We May Disclose

We will never sell your information.

We may share your personal nonpublic information on a confidential basis only with authorized employees, representatives, and third parties whose services are required to assure the highest level of service to you.

We will not disclose any nonpublic personal information about you or about any other customers or former customers except as authorized by law, as described in this Privacy Notice or as otherwise communicated to you. We will also provide you with an opportunity to opt-out of any disclosure of your personal information to third parties for their own marketing purposes. Because we respect and share your concern for privacy, we will not provide your personal information to anyone outside of our company except as described above. We will notify you if we make any material change in this Privacy Notice and will provide you with the opportunity to opt-out of any disclosure of your personal information that was not authorized at the time you provided us with your information.

SMS Consent

We understand the importance of your consent regarding SMS communications. We want to assure you that any consent you provide for SMS communications will be used solely for the purpose for which it was given. We do not share or sell your SMS consent to third parties. This ensures that your SMS preferences are respected and maintained exclusively for the services you have opted into.

Protection of Your Information

Reasonable care will be taken to keep pertinent records current, complete and accurate.

We will protect all information collected about you, and we will restrict access to your nonpublic personal information by maintaining physical, electronic and procedural safeguards. We will restrict access to protected data only to individuals who must use it in the performance of their job-related duties. Employees who violate our Privacy Policy will be subject to disciplinary action, which may include termination.

www.fapeabody.com